

COMMUNITY

connection

2017 IN REVIEW



Local care is quality care: the numbers that shaped our year.

INNOVATIONS IN HEALTH, PG. 3

Learn how your 2017 donations have made a difference.

CAPITAL FOUNDATION, PG. 7

Patients recall the great health care they received at Edgerton Hospital.

TESTIMONIALS, PG. 10

A MESSAGE TO OUR COMMUNITY



We have come a long way since our new hospital opened its doors in October 2011. From bringing a variety of specialty physicians to Edgerton and hiring a talented team of board certified ER physicians to developing the Healing Garden and winning awards for excellent patient care, Edgerton Hospital has grown to meet the needs of our community.

In this special edition of Community Connection, we're excited to report to you our achievements over the past year. We looked at ways to improve access to care and followed through by bringing new specialists, doctors, and service lines to Edgerton. We expanded our outreach to encourage the community and students in our local schools to embrace wellness and preventative health. We continued to host events at our facility that bring people together and support the health of our community.

Thank you for choosing Edgerton Hospital for all your health care needs. We are honored to receive your positive reviews and comments, which led us to receive the Press Ganey Guardian of Excellence Award for Patient Experience in the Emergency Department in 2016. We are committed to continuing to provide you with excellent care and welcome any feedback you may have for us.

I am proud to present this report of our past year's accomplishments and growth. We look forward to another great year providing quality, local care to you.

Jim Schultz, CEO

A photograph of the exterior of the Edgerton Hospital Main Entrance. The entrance is a covered walkway with a dark blue overhang. The words "MAIN ENTRANCE" are written in large, red, 3D block letters on the overhang. The entrance is supported by stone pillars and has glass doors. The building is lit up, and the sky is a clear blue.

MAIN ENTRANCE

2017 HIGHLIGHTS

KEEPING OUR COMMUNITY HEALTHY



Provided flu vaccine injections to Edgerton School District employees



Provided guidance to the Edgerton School District's wellness committee



Taught compression-only CPR in schools and at various community events



Continued to employ an athletic trainer to provide students at Edgerton High School athletic training services to prevent injuries and maintain healthy athletes



Physical therapy team worked with the Edgerton Fire District to complete the Firefighter Physical Performance Testing



Worked with local grade schools to offer a "Fitness Zone," aimed at encouraging physical fitness among our youth



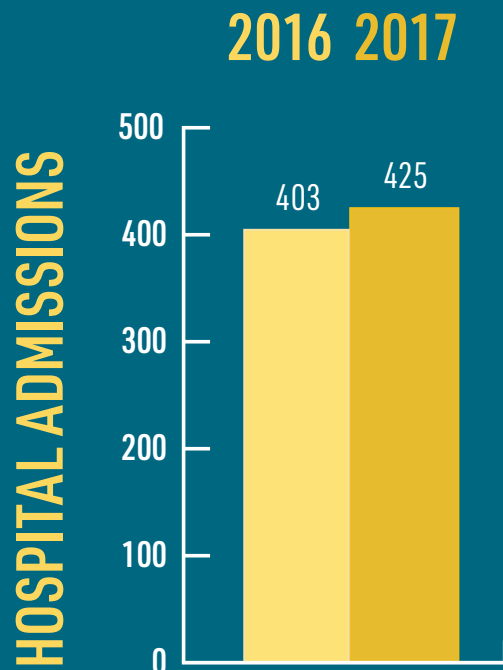
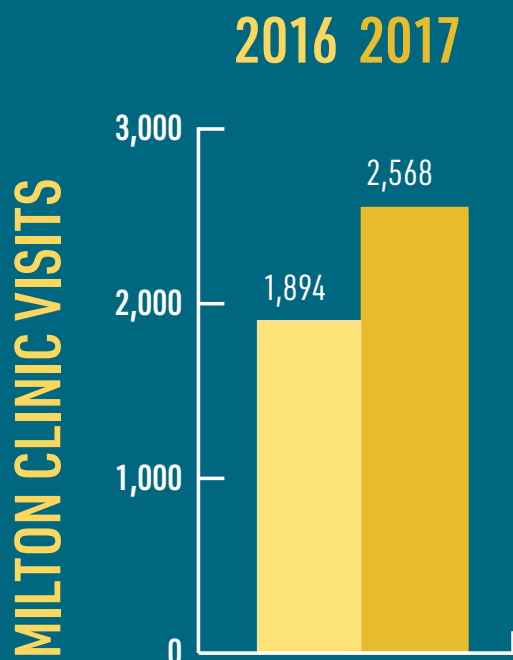
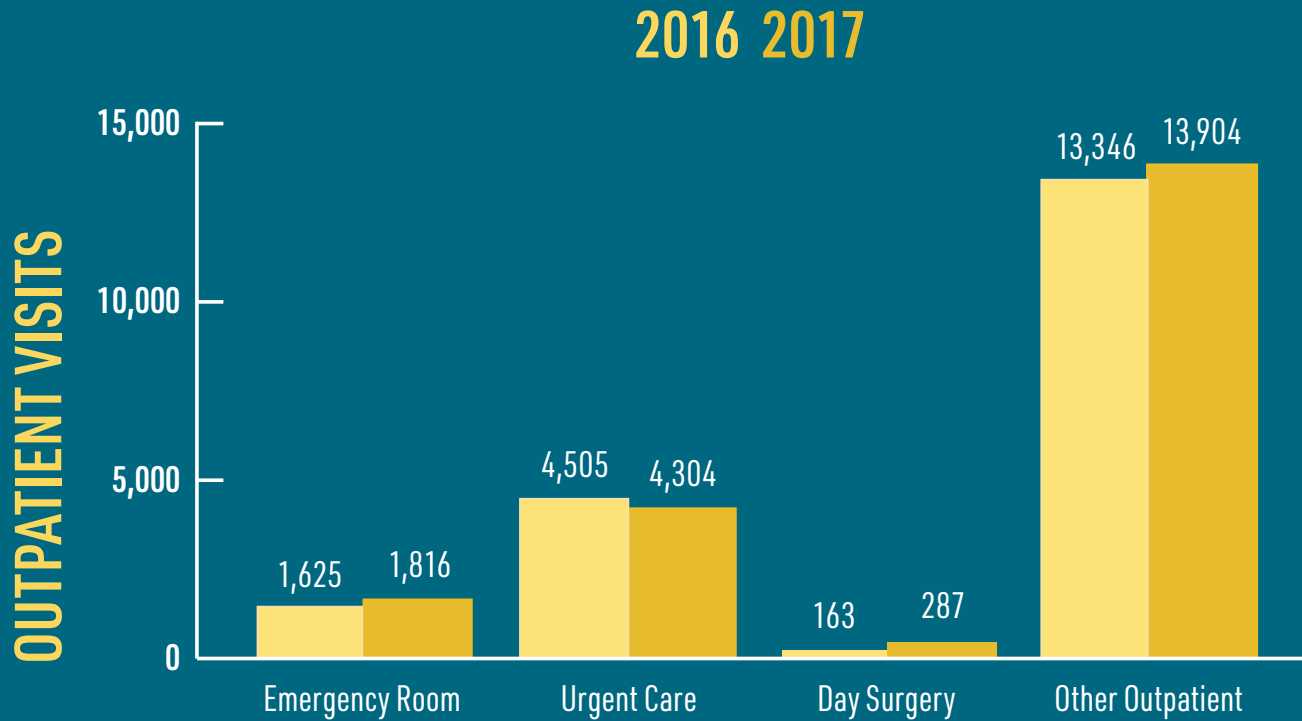
Hosted community events as a trusted, local resource for health care, including Kids' Safety Safari, Wear Red Luncheon, Ladies' Night Out, Campground Health Fairs, and a variety of community education classes



INNOVATIONS IN HEALTH

LOCAL CARE IS QUALITY CARE

Edgerton Hospital can meet your health care needs on all levels – from emergency and urgent care, to surgery and outpatient care – right here in your community.



MEET OUR SPECIALTY CARE PROVIDERS

Specialty care is in your backyard. Edgerton Hospital makes quality care available locally with our team of expert specialists. They hold clinics at the hospital regularly for timely appointments and shorter wait times. Skip the wait and the travel and see a specialist right here at Edgerton Hospital!



Dr. Pierre Charles
SURGERY
608-561-6657



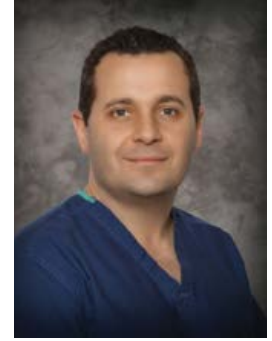
Dr. Suleyman Kurter
SURGICAL PODIATRY
608-561-6657



Sandy Bjornstad, RN, OMS, WCC
WOUND CARE CLINIC
608-561-6628



Dr. John Moses
CARDIOLOGY
608-561-6657



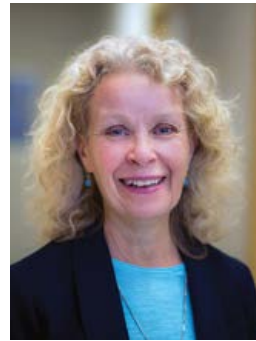
Dr. Danny Yaish
EAR, NOSE, THROAT &
SLEEP DISORDERS
920-885-5225 (DEFOREST CLINIC)



Dr. Mouhammed Rihawi
PULMONOLOGY &
SLEEP DISORDERS
608-884-1390



Dr. Raed Hamed
PULMONOLOGY &
SLEEP DISORDERS
608-884-1390



Dr. Karen Berger
FAMILY MEDICINE
608-868-3526



Dr. Michael Schreiber
FAMILY MEDICINE
608-868-3526

HOSPITALISTS

Our team of highly skilled, board certified hospitalists specialize in in-hospital care. When you are admitted to the hospital for a stay, these expert physicians manage and coordinate your care.



Dr. Radhika Kosaraju



Dr. Abdul Mohammed



Dr. Bhanu Sankineni

YES, WE DO THAT HERE!

Do you know all the services available at Edgerton Hospital? You may be surprised to learn the wide range of health care services and specialties available right here. From emergency care to diagnostic imaging, rehabilitation, surgery and more, we serve people of all ages in Edgerton, Milton, Janesville and the surrounding communities.

- **Acute and Outpatient Care** – Whether you need inpatient or outpatient care, Edgerton Hospital provides expert, personalized care on all levels.
- **Cardiac Services** – Our talented cardiac services team, led by Dr. John Moses, cardiologist, provides comprehensive testing and consultations for heart issues as well as cardiac rehabilitation and other treatment options.
- **Diagnostic Testing** – When you need medical testing, like CT scans, mammography, laboratory services and much more, you can rely on our team for a quick and accurate diagnosis to start your journey back to health.
- **Emergency and Urgent Care** – When an emergency strikes, trust our team of specially trained emergency physicians and nurses for immediate and accurate care. Urgent care provides quick access to treatments for minor ailments.
- **Family Medicine** – Our board-certified family medicine physicians can see you soon at our convenient Milton Clinic location.
- **Generalized and Specialized Surgery** – Combining state-of-the-art equipment with a commitment to personal care, our surgical department offers a wide range of procedures for a successful, comfortable experience.
- **Infusion Services** – Eliminate the stress of traveling out of town with our experienced infusion professionals at Edgerton Hospital, offering convenient scheduling.
- **Physician Specialty Clinics** – Receive the specialized care you need locally with our team of physician specialists, offering services in podiatry, surgery, ear, nose and throat, sleep disorders and more.
- **Pulmonary Services** – We offer pulmonary rehabilitation and other services to help people with chronic pulmonary diseases such as COPD, asthma, emphysema and more live full, rewarding lives.
- **Rehabilitation** – PT, OT, Speech – Our highly trained physical, rehabilitation and speech therapy staff can help you achieve your optimal level of function. Whether you are recovering from an orthopedic surgery, an accident, a major illness or a stroke, you can come to Edgerton Hospital.
- **Short-Term Rehabilitation (Swing Bed)** – If you need more time to recover after an illness, injury or surgery, you can do that at Edgerton Hospital with access to 24-hour skilled nursing care and daily rehabilitation services.
- **Sleep Disorder Center** – Our sleep specialists can help diagnose sleep problems and pinpoint effective treatment so you can get the rest you need.
- **Supervised Exercise Therapy for Peripheral Artery Disease** – Our multi-disciplinary team works together to evaluate your condition and develop a program to meet your specific needs. Treating peripheral artery disease with a supervised exercise program can increase mobility, improve quality of life and reduce risk of heart attack, stroke and amputation.
- **Wound and Ostomy Care** – The Wound and Ostomy Care Clinic is designed and equipped to deliver the latest in advanced, modern wound care technology with individualized, patient-centered care.



HEALTH & WELLNESS

Promoting a healthy lifestyle is as important to us as treating illnesses and injuries. Edgerton Hospital offers a variety of health and wellness services to help you maintain your health and enjoy an exceptional quality of life!



Community Education Classes



CPR Training Classes



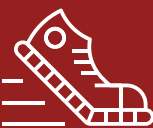
Fitness and Nutrition Classes



Healthy Village & Healing Garden



MyChart: Manage your appointments, test results and more online



SilverSneakers Fitness Program

SUMMER CLASSES:

To register for one of these classes, call 608-884-1609 or visit www.edgertonhospital.com.

MEN'S HEALTH LUNCH: KNOW YOUR NUMBERS

Wed, June 20, 12:00 – 1:00 PM

Dr. Abdul Mohammed, Dr. Michael Schreiber
Edgerton Hospital, FREE!

It doesn't matter if you flunked algebra and can't balance your checkbook. Just track these numbers and watch the health benefits multiply! During this informative lunch, Dr. Mohammed will share why these numbers are important indicators of your health. Take charge and learn your numbers!

MINDFULNESS MEDITATION

Mon, June 25, 6:15 – 7:15 PM

Thurs, Aug 9, 7:45 – 8:45 AM

Edgerton Hospital, \$5/session

Join Elise Jacobson for an intro to meditation! Learn to cultivate inner peace and restore your mental clarity by using simple meditation techniques.

SMOOTHIE WORKSHOP: BLEND YOUR WAY TO HEALTH

Thurs, July 19, 5:45 – 6:45 PM

Edgerton Hospital Café, FREE!

Are you not experiencing the level of energy and good health you desire? Learn how you can create and make your own healthy and delicious blends of fresh smoothies at home! Kids welcome!

SENIOR COFFEE & CHAT

Tues, July 31, 8:30 – 10:00 AM

Edgerton Hospital, FREE!

Start your morning with coffee and muffins in the Healing Garden. Then, you'll move indoors to learn about new options in health care, from pain management to vertigo treatments, fall-risk assessments and a special consultation with a CarFit inspector to see how your vehicle "fits" you. You'll enjoy this morning to socialize with friends and focus on your health!

To see a full listing of classes offered, visit www.edgertonhospital.com.

YOU MAKE A DIFFERENCE

The Edgerton Hospital Capital Foundation would like to extend a heart-felt “thank you” to all of its generous donors. Please know that your donations have made a difference in the lives of others and your kind deeds do not go unnoticed. Your return on investment will be seen today and well into the future.

Throughout the year, many of your donations have helped to fund:

- Laboratory Coagulation Analyzer
- Laser Varicose Vein Treatment Equipment
- Two Laparoscopic Surgical Cameras
- Respironics V60 Ventilator
- Fisher Healthcare-Centrifuges
- CD/DVD Burner for Portable Image Transfer
- George & Nancy Parker Pergola and Circle Labyrinth Garden
- Designated Gifts for the Healing Garden



“This is my third stay at Edgerton Hospital’s short-term rehab program. I’ve recovered from neck surgery, ankle surgery and now my broken leg. I’ve loved the care I’ve received each time; it’s been great, beautiful. I’ve appreciated being able to see the wonderful therapy team twice a day, as well as the

convenient scheduling. When you spend as much time at the hospital as I have, you really start to appreciate all that goes into making the stay more comfortable – the food, my own room, the Healing Garden. This is why I’m happy to help fundraise for new patient recliners for each room! I have personally made a donation and will encourage others to do the same, as the new chairs will be the perfect addition to help others heal – and as much as I’d like to enjoy the new, comfy chairs, hopefully I won’t be back for my fourth stay!”

- Jeanne Richardson, Edgerton

We are also raising funds to enhance care in other areas of the hospital as well:

3D Digital Mammography System (\$350,000) – Early detection saves lives! 3D mammography provides a better image of the breast tissue for a more accurate screening of potential abnormalities. **Help bring 3D Mammography to our community! We’re crushing cancer through #EarlyDetection!**



Patient Mobile Healthcare Recliners (\$48,000) – New chairs for EVERY patient room! We are looking to upgrade our patient rooms with reclining chairs that are designed specifically for patients’ comfort.



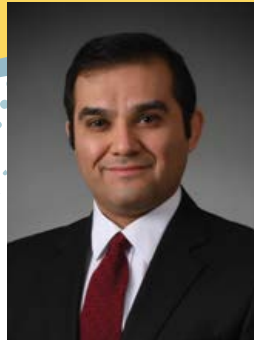
A very special thank you for all the donations this year for the Medtronic Fusion™ ENT Navigation System. This equipment is being used for ENT surgical procedures with many thanks to you!

SUPERHERO SURGICAL TEAM!

RAISING FUNDS FOR NEW EQUIPMENT



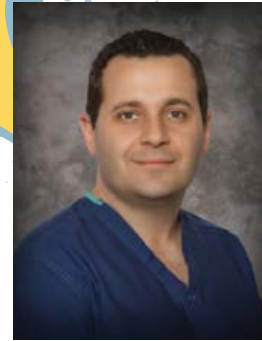
Dr. Pierre Charles



Dr. Suleyman Kurter



Dr. Andrew Ridders



Dr. Danny Yaish

Thank you to our surgical team for always providing the safest surgeries for our patients. **Now, they're leading an effort to raise \$79,000 to update our anesthesia system.** Will you join them to make a difference in the lives of others?




Our team is always committed to the best care, with the best equipment, in the best environment. To achieve this for our surgery team, we are looking to purchase an Aespire Anesthesia System & Patient Monitor, a state-of-the-art system for delivering precise amounts of anesthetic gases and oxygen to patients during surgery.

This system would be able to be used in a wide variety of the surgeries performed at Edgerton Hospital, including:

- ➔ Laparoscopic procedures (minimally invasive surgery)
- ➔ General surgery
- ➔ Otolaryngology (ear, nose, throat)
- ➔ Ophthalmology (eye)
- ➔ Dentistry
- ➔ Surgical Podiatry

Be the lifeline to quality care in your community - donate to help us purchase this state-of-the-art technology for the best in surgical care!

EASY WAYS TO GIVE:

-  Bonnie Robinson at 608-884-1401
-  www.edgertonhospital.com/foundation/online-giving
-  Edgerton Hospital Capital Foundation
11101 N. Sherman Rd., Edgerton, WI 53534



YOU CAN CHOOSE EDGERTON HOSPITAL

You have choices when it comes to your health care. If you're not receiving the care you deserve, if wait times to see your doctor are too long, if you feel like you're not being heard at your appointments – you CAN choose better. Explore your options and find the level of care you deserve at Edgerton Hospital.

Measure Description	Edgerton Hospital	Wisconsin Average	National Average
Patients who reported that their nurses "Always" communicated well	93%	84%	80%
Patients who reported that their doctors "Always" communicated well	87%	84%	82%
Patients who reported that they "Always" received help as soon as they wanted	88%	74%	69%
Patients who reported that staff "Always" explained about medicines before giving it to them	85%	69%	65%
Patients who reported that their room and bathroom were "Always" clean	91%	80%	75%
Patients who reported that the area around their room was "Always" quiet at night	77%	66%	63%
Patients who reported that YES, they were given information about what to do during their recovery at home	91%	90%	87%
Patients who "Strongly Agree" they understood their care when they left the hospital	61%	56%	52%
Patients who gave their hospital a rating of 9 or 10 on a scale from 0 (lowest) to 10 (highest)	86%	78%	73%
Patients who reported YES, they would definitely recommend the hospital	87%	77%	72%

Source: Hospital Compare - Survey of Patients' Hospital Experiences From the U.S. Department of Health and Human Services website (www.medicare.gov/hospitalcompare/search.html), Hospital Consumer Assessment of Healthcare Providers and Systems (HCAHPS) comparison scores - April 1, 2016, to March 31, 2017.

DON'T JUST TAKE OUR WORD FOR IT...

“Huge thanks to the staff at Edgerton Hospital. Our son had to be put under there to get his teeth worked on. We were all treated like family...their family. The whole staff from reception on worked like they had been together for life. What they didn't know is that we had been in an accident on the way to the appointment and were already very stressed. Our son was greeted with a stuffed animal and a handmade blanket that was made by a volunteer. Pretty awesome. Thanks to everyone!”

- Shannon and Belkis Marcott, Waterloo

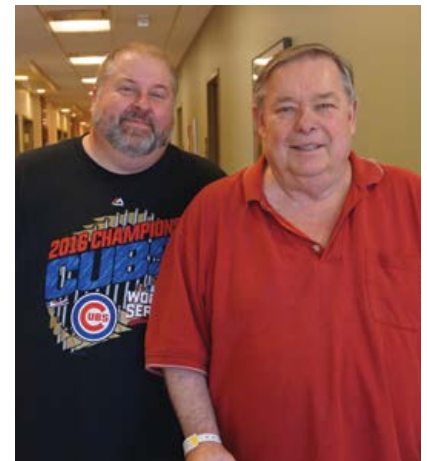


“Thank you to Dr. Miller and our nurse, Leah, for a wonderful experience at the Edgerton Hospital Emergency Room. They were both very attentive. I felt listened to and heard the entire 3 1/2 hours I was there. Dr. Miller was very thorough and would not give up until he figured out what was wrong. He kept me well-informed as to why he was ordering tests to be done and explained thoroughly the results when he got them. He even wanted to touch base with my primary care provider before he discharged me so they could come up with a follow-up plan together. Thank you to the entire staff there – all were awesome! I will recommend the Edgerton Hospital to anyone!”

- Kim Bahr, Edgerton

“I had both of my knees replaced in January, and I wasn't sure where I should go to recover. My coworker told me about Edgerton Hospital's Swing Bed program and how thrilled she was with the care her mother-in-law received. Choosing Edgerton was the right decision for me. The therapy team was phenomenal, and everyone I worked with was helpful and encouraging. It felt like people were bending over backwards to make sure that I was comfortable. Now I'm in outpatient rehab at Edgerton Hospital and making progress every day. It's been such a great experience that my dad decided to follow in my footsteps. He had his knee replaced in March, recovered at Edgerton Hospital and will eventually complete outpatient rehab there, too. They have taken great care of us both!”

- Todd Schwenkner, Janesville



DELIVERING TOP-QUALITY CARE



EMERGENCY DEPARTMENT PATIENT SATISFACTION*

Standard Overall - 94 rank/87.1 mean



INPATIENT PATIENT SATISFACTION*

Standard Overall - 81 rank/88 mean

*Source: Press Ganey, January - December 2017



Edgerton HOSPITAL

AND HEALTH SERVICES

11101 NORTH SHERMAN RD.
EDGERTON, WI 53534

Affiliated with SSM Health

If you do not wish to receive solicitations of mailings from Edgerton Hospital or the Edgerton Hospital Capital Foundation, please e-mail ehhsinfo@edgertonhospital.com or utilize our toll-free number 1-800-884-3441. 3291

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EDGERTON HOSPITAL'S 8TH ANNUAL
VICTORY
RUN
WALK
★ ★ ★ ★ ★ 2018

**RUN. WALK.
SUPPORT.**

Help bring 3D Mammography
to our community!

Saturday, September 15
10K Run, 5K Run, 5K Walk • 8:30 a.m. Start

REGISTER ONLINE AT EdgertonHospital.com OR Active.com

Community Connection complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex.

ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 1-608-884-3441.

ACHTUNG: Wenn Sie Deutsch sprechen, stehen Ihnen kostenlos sprachliche Hilfsdienstleistungen zur Verfügung. Rufnummer: 1-608-884-3441.

YOU HAVE CHOICES!

Experience better care today. Edgerton Hospital physicians and specialists can get you an appointment quickly, and we accept a variety of insurance plans.

INSURANCES ACCEPTED:

- ➔ Aetna – NEW!
- ➔ Alliance
- ➔ Anthem BCBS
- ➔ Cigna
- ➔ Dean Health Plan (select plans)
- ➔ ECOH Network
- ➔ Humana (select plans)
- ➔ Medicaid
- ➔ Medicare
- ➔ Multiplan Networks
- ➔ Physicians Plus Commercial Plans
- ➔ Quartz
- ➔ TRICARE
- ➔ UnitedHealthcare
- ➔ Unity (select plans)
- ➔ WEA Trust
- ➔ WPS

Don't wait any longer – call today to make an appointment.



Edgerton Hospital: **608-884-3441**
Edgerton Hospital Milton Clinic: **608-868-3526**

