

Divorce and a Child's Bill

Both parents remain responsible for the child's bills until the child reaches the age of 18. Despite what a Divorce Decree may state, each parent remains 100 percent responsible for paying their child's medical bills. It is up to the parent billed to communicate with the parent to have the bill resolved.

Edgerton Hospital bills all insurances if provided correct information at registration. We do not become involved in any dispute over who is responsible for payment of a child's bill. Both parents are equally responsible.

Why don't I receive a detailed bill anymore?

Edgerton Hospital, in trying to keep health care costs down, has stopped sending detailed bills to every patient. We will send you a detailed bill on request. Call 608-884-1674 to receive a copy of your detailed bill.

If you have any questions relating to your hospital bill, please call the hospital business office.

Insurance Billing Questions:

Dean Care/Physicians Plus/

Unity/BCBS/Workers Comp: 608-884-1662

Self-Pay: 608-884-1674

Medicare, Medicaid and ALL other insurances,

last name beginning with:

A-L: 608-884-1661

M-Z: 608-884-1663

Tanya Getchell, Patient Financial Services Manager:

608-884-1660.

OUR VISION

Through our Healthy Village concept, Edgerton Hospital and Health Services will serve area communities with exceptional quality, innovative health services, and promote wellness with highly trained physicians and staff members.

OUR VALUES

"I CARE"

Integrity, Compassion,
Accountability, Respect, Excellence

OUR SERVICES

Acute and Outpatient Care
Cardiac Services
Community Education Courses
Diagnostic Testing
Emergency and Urgent Care
General and Specialized Surgery
Physician Specialty Clinics
Rehabilitation
Sleep Study Program
Swing Bed
Wound Care



11101 N. Sherman Road
Edgerton, WI 53534

608.884.3441

800.884.3441

www.edgertonhospital.com

General Billing Information



Passionate People, Compassionate Care

Edgerton Hospital and Health Services will bill your primary and secondary insurances for you. You will not receive a bill from us until your insurance company has finished paying their portion of your claim.

When you do receive a bill, it will reflect the amount due by you for your services rendered by Edgerton Hospital. It should be saved for future reference. When calling or writing about your account, please refer to your admission number, which is indicated on your bill. Any charges or payments posted after the date of your bill will appear on your next statement. You will receive a separate bill for each visit to the hospital. You may also receive separate bills from any physicians who have served you, such as the pathologist or radiologist.

If you have any questions on your bill, or would like a detailed statement, please call the hospital business office at 608-884-1674.

Payment Policy

As a courtesy, Edgerton Hospital submits your hospital claims according to the guidelines listed herein. You are asked to present all needed information at the time of admission or registration. We reserve the right to determine when payment of the account becomes your responsibility.

Payment Guidelines

Prior Authorization – An increasing number of insurance carriers now require authorization prior to receiving hospital services. Most insurance plans require the admitting physician or policy holder to initiate the prior authorization procedure.

If your insurance has such a requirement, please inform your physician or contact your insurance carrier. Failure to meet your insurance requirements may result in partial or complete denial of insurance benefits from your insurance company or rescheduling of your service.

Payments can be made by cash, check money order or credit card.

Edgerton Hospital accepts Visa, MasterCard, Discover Card and American Express.

Medicare Billing

Edgerton Hospital bills Medicare and any supplemental insurance(s) if provided correct information at registration.

Please remember to bring your Medicare and insurance cards with you.

You are responsible for paying deductibles, co-pay, and for any service(s) for which you receive a notice of non-coverage. Please direct questions about benefits to your insurance company.

Medical Assistance

You must bring and present your own valid Medical Assistance card each time you register.

You need to satisfy any co-payment at the time of service or discharge.

Commercial Insurance

As a courtesy, Edgerton Hospital bills primary and secondary health insurances if provided correct information at registration. **Please bring your insurance cards with you.** Payment is expected within 30 days.

Other Insurance

Edgerton Hospital will bill your insurance companies if presented with proper insurance information at the time of hospital or clinic registration. Benefits will be confirmed by the Patients Registration Office within 24 hours of admission or the next working day in the case of weekends and holidays.

Worker's Compensation

Edgerton Hospital bills your employer or the Worker's Compensation carrier when you provide correct information at registration. You must inform your employer of any Worker's Compensation claim for it to be covered. Payment is expected within 30 days.

If a denial from your employer or Worker's Compensation carrier is received, this becomes your responsibility. Denial disputes are also your responsibility. Edgerton Hospital will not become involved in denial or settlement issues.

When the patient owes a balance it is expected that all patients make "good faith" efforts to pay any balance due to the hospital. The business office will work with you to establish a reasonable payment arrangement of all balances that are your responsibility.

An account is considered delinquent when:

- No payment arrangements have been made within 30 days after receiving your statement.
- There is no response to phone calls and/or letters.
- A required "Financial Assistance Application" form is not completed.
- Terms of established hospital financing are not met.

All patients will be given one final statement and a grace period of 10 working days to forward a required payment amount prior to being placed with a collection agency.

Community Care Program

Providing quality health care for everyone, regardless of ability to pay is our commitment to the community.

If you are experiencing financial hardship, Edgerton Hospital may provide financial assistance (based on your household income, assets and expenses) for your hospital or clinic bill. The business office will provide you the details and application upon request.

